

IT EXECUTIVE ADVISORY COMMITTEE (ITEAC)

IT Resource Management Council (ITRMC)

August 3, 2010

Meeting Minutes

(approved by Committee October 5, 2010)

The August 3, 2010 meeting of the IT Executive Advisory Committee was held in the Basement Conference Room of the LBJ Building, 650 West State Street, Boise, Idaho.

ATTENDANCE

Members/Alternates Present:

Craig Potcher (Chair), Dept. of Fish & Game
Garry Beaty, City of Boise
Robert Butler, Industrial Commission
Michael Farley, Dept. of Health & Welfare
Glen Gardiner, Dept. of Water Resources
Gregory Lindstrom, Purchasing Division
Bob Nertney, Vocational Rehabilitation
Jon Pope, Idaho Transportation Dept.
Margaret Ross, Central District Health Dept.
Steve Wilson, State Controller's Office
Greg Zickau, Office of the CIO*

Alternates

Glen Haar (phone), Tax Commission (Rudy Zauel)
Michael Kalm, Dept of Labor (Eric Beck)
Christopher Zimmer, Dept. of Lands (Dan Raiha)

*non-voting members

Others present:

Sally Brevick, Office of the CIO
Carla Casper, Office of the CIO
Gail Ewart, Office of the CIO
Bill Farnsworth, Office of the CIO
Michael Guryan, Office of the CIO
Terry Pobst-Martin, Office of the CIO
Joel Strickler, Qwest

APPROVAL OF LAST MEETING MINUTES

MOTION: Steve Wilson moved and Garry Beaty seconded a motion to approve the meeting minutes from June 8; the motion passed unanimously.

QWEST INFRASTRUCTURE

Joel Strickler, State of Idaho account manager with Qwest, presented an update to the committee regarding changes to the Qwest infrastructure across the state. Joel addressed the ROADM project, the metro Ethernet footprint, the North Idaho infrastructure with Coeur d'Alene network augmentation, and the CenturyTel Merger/Acquisition.

WEB 2.0 POLICY 5040

Bill Farnsworth introduced Policy 5040: *Use of Social Networking Sites* and Guideline 330: *Best Practices for Utilizing Social Networking Sites* to the committee. These guidelines are intended as a resource to assist agencies in developing their own policies. Agency directors can choose to have tighter guidelines than these.

A suggestion was made to include a recommendation that if an employee has a personal social media site, they should consider including a statement that the opinions expressed on that site on their own and do not reflect any way the opinions of their agency. It was also suggested that the language under the section "If it gives you pause, pause" be strengthened to the effect that if an employee is even the slightest bit concerned they should not even consider publishing their comments. In addition, it could be noted that anything an employee publishes actually belongs to their agency, particularly when administering an agency website.

CLOUD COMPUTING

Steve Wilson reported that he had been in contact with the University of Arizona as they have recently selected Microsoft's Business Productivity Online Services (BPOS) over Google Apps. Although they had initially started implementing Google Apps, four areas of concern had arisen:

- mobile device support
- complex calendaring
- document collaboration and sharing
- regulatory and statutory compliance

The University instigated focus groups to compare Microsoft services with Google, the results of which had clearly shown Microsoft services to be the better. There are some weaknesses in the Microsoft management support (eg ability to delegate within a domain) but these issues are expected to be addressed in the next revisions. Steve noted that the State of Arizona is currently undertaking a dual pilot study of Microsoft and Google email systems which should be concluding in a few weeks.

Greg Zickau noted that the Idaho Dept. of Labor will at some point be presenting a business plan to ITRMC regarding a cloud computing pilot project.

MOBILE DEVICE SUPPORT

Greg Zickau initiated a discussion regarding the security issues around mobile devices. The City of Boise has policies in place which Garry Beaty will share, the Dept. of Fish & Game has policies tied to laptop use that might also be helpful. This matter will be addressed further at future meetings.

IDANET/MAN UPDATE

Mike Guryan reported that 74 circuits have been accepted and closed with another 50 or so that are likely to be migrated within the next 10 days. Qwest is working hard to deal quickly with any issues that arise. The connection from Lewiston to Coeur d'Alene has been administratively shut down with no issues reported. August 13 will see this connection fully disconnected, as well as the administrative shutdown of the Lewiston to Meridian link. Mike expressed his appreciation to his team and the agencies involved for a successful collaborative effort. Mike also noted that the MAN RFP has been released and it closes August 26.

IT POSITION CLASSIFICATION UPDATE

Greg advised that there was nothing further to report since the last meeting, there is no funding for this project and it is therefore taking longer than it would otherwise.

NEW BUSINESS

Mike Gwartney has retired from the Department of Administration, the Interim Director is Teresa Luna.

NEXT MEETING

The next meeting is scheduled for October 5, 2010 from 1:30 to 3:00 in Room 302 of the LBJ Building in Boise.

Respectfully submitted,



Sally Brevick, Office of the CIO